

FORM NL-41 GREIVANCE DISPOSAL
Statement as on September 30, 2018

GRIEVANCE DISPOSAL							
SI No.	Particulars	Opening Balance as on April 1, 2018	Additions during the three months ended September 30, 2018	Complaints Resolved / Settled during the period			Complaints Pending as on September 30, 2018
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers						
a)	Sales Related	-	-	-	-	-	-
b)	Policy Administration Related	-	-	-	-	-	-
c)	Insurance Policy Coverage related	-	-	-	-	-	-
d)	Claims related	-	-	-	-	-	-
e)	Others	-	-	-	-	-	-
	Total Number	-	-	-	-	-	-

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days	-	-	-
b)	Greater than 15 days	-	-	-
	Total Number	-	-	-

Note : The Company has received Certificate of Registration (R3) from IRDAI on December 18, 2017.