

FORM NL-41 GREIVANCE DISPOSAL

Statement for the quarter ended December 31, 2018

GRIEVANCE DISPOSAL							
SI No.	Particulars	Opening Balance as on beginning of the quarter	Additions during the quarter	Complaints Resolved / Settled during the quarter			Complaints Pending as on quarter ended December 31, 2018
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers						
a)	Sales Related	-	-	-	-	-	-
b)	Policy Administration Related	-	1	1	-	-	-
c)	Insurance Policy Coverage related	-	-	-	-	-	-
d)	Claims related	-	-	-	-	-	-
e)	Others	-	-	-	-	-	-
	Total Number	-	1	1	-	-	-

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days	-	-	-
b)	Greater than 15 days	-	-	-
	Total Number	-	-	-

Note : The Company has received Certificate of Registration (R3) from IRDAI on December 18, 2017.