

**FORM NL-41 GREIVANCE DISPOSAL**  
**Statement for the quarter ended March 31, 2019**

GRIEVANCE DISPOSAL							
SI No.	Particulars	Opening Balance as on beginning of the quarter	Additions during the quarter	Complaints Resolved / Settled during the quarter			Complaints Pending as on quarter ended March 31, 2019
				Fully Accepted	Partial Accepted	Rejected	
<b>1</b>	<b>Complaints made by customers</b>						
a)	Sales Related	-	-	-	-	-	-
b)	Policy Administration Related	-	-	-	-	-	-
c)	Insurance Policy Coverage related	-	-	-	-	-	-
d)	Claims related	-	-	-	-	-	-
e)	Others	-	-	-	-	-	-
	<b>Total Number</b>	-	-	-	-	-	-

<b>2</b>	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days	-	-	-
b)	Greater than 15 days	-	-	-
	<b>Total Number</b>	-	-	-